



Evergreen Commons Visitation Fact Sheet

All visitors must read this prior to scheduled visitation

Visitation will only take place outside

- Visitation will take place by appointment only. To schedule an appointment please call Caitlin at 518-479-4662 ext. 22460 or email HowCanWeHelpYou@evergreencommonsrehab.com
 - An appointment requested is only confirmed when you receive a response confirming appointment from one of these sources only.
- Appointments can be made five (5) days per week, Sunday – Thursday during the one (1) hour time slots here:
 - 1:30-2:30pm
 - 3:00-4:00pm
 - 4:30-5:30pm
- Each time slot will be able to allow eight (8) separate resident visitations. This is based on the NYS DOH guidance that only 10% of the residents can be allowed visitors per day.
- Each resident is only allowed two (2) visitors during this one (1) hour time slot.
 - At this time (9/17/2020) Visitors under the age of 18 years old are prohibited.
- Multiple day appointment bookings will not be allowed. Please book an appointment and after it takes place, you can then book again.
- Each visitor with a scheduled and confirmed appointment will come to our main entrance first to be screened. The screening process will consist of screening for signs and symptoms of COVID-19, a temperature check and a questionnaire to assess potential exposure to COVID-19 which shall include questions regarding international travel and/or travel to other states designated under the Commissioner's travel advisory. If you fail to meet the appropriate temperature check or fail the questionnaire you are unable to move forward with your scheduled appointment and will be refused visitation.
- Additionally, each visitor must present a verified negative test result within the last week (7 days) of their scheduled appointment and visitation must be refused if the individual(s) fails to present such negative test result, exhibits any COVID-19 symptoms, or does not pass screening questions.
 - At this time you will be provided with this and other fact sheets outlining visitor expectations, including appropriate hand hygiene and face coverings

- At this time you will be provided with proper PPE; face mask/covering if you do not have one (it is advised you come with your own face covering) and a face shield to don during your visit.
- **Your face mask must cover both your nose and mouth at all time while on Evergreen Commons premises.**
- Upon successful completion of the screening process our staff will then direct you to the outdoor area where your visitation will occur.
- You will be assigned a particular station for your visitation period. Our staff will set you up in this designated station that allows for 6ft social distancing and there will be red floor markings to cue social distancing delineations at each station.
- Prior to the visit, hand hygiene will take place provided by Evergreen Commons for both the resident and visitor(s) with an alcohol-based hand rub, consisting of at least 60% alcohol.
- 6ft distance MUST be maintained with residents and visitors at all times, visitors must stay in their designated station and on their specific red floor marking.
 - Physical contact between residents and visitors will not be accepted.
 - **If any visitor fails to adhere to the protocol, he/she/they will be prohibited from visiting for the duration of the COVID-19 state declared public health emergency.**
- Visitors cannot bring any outside items in for their loved ones/residents.
 - This includes but not limited to, food, clothing, personal products, etc. **no items allowed.**
- Current residents who are in a 14-day quarantine/observation or who are exhibiting any signs and/or symptoms of COVID-19 are unfortunately not eligible for visits.
- All visitations will be supervised and audited by Evergreen Commons staff to ensure the aforementioned and all safety precautions are effectively adhered to.
- After each hour visitation time slot, the chairs, table and any other objects that you may have come into contact with will be properly sanitized with approved EPA disinfectants.
- As visitation is taking place outdoors it will be weather permitting. Please call Caitlin at ext. 22460 to confirm that your appointment is still occurring.

We appreciate your on-going support during this time and we are pleased to be able to offer outside visitation to our residents and loved ones. We look forward to all of us working together to continue to provide a safe environment for our residents.

Sincerely,



Sarah Paparella MPH, LNHA

Administrator